

Sewer Backup or any other Plumbing Emergency

What do I do if my sewer is backing up?

1. Immediately stop all water use. Sewer backups are typically caused by a blockage either in the plumbing within your home or business or in the sewer lateral between the building and the street. Turn off washing machines, dishwashers, showers and anything that uses water.
2. Contact a local plumbing contractor ... Find below the numbers of some local companies and a few others that we know come out this way. This list is by no means the only companies out there you are free to research for yourself.

What is my responsibility as a home owner?

It is the home owner's responsibility to maintain the sewer from the home to the main 8" line. The Village is responsible for maintaining the sewer main.

As a home owner, where you know there has been sewer backing up problems in the past, please be proactive and set up scheduled camera inspections or line cleaning to avoid emergency situations in the future. Find numbers below of some companies with camera inspection capabilities.

What causes blockages to occur?

Blockages can occur for two reasons:

1. Accumulation of material inside of the pipe. Draining improper substances through the sewer, such as kitchen fats, oils and greases (FOG), food, sand, clay or mud, can cause a build-up and blockage in otherwise properly constructed sewers. However, the proper operation of a sewer lateral requires that the line be constructed "on grade", that is with a consistent slope. High or low areas along a line will cause small amounts of greases, soap scum and other material to accumulate, eventually causing a blockage. A clean-out provides the homeowner or sewer drain contractor an access point for sewer line maintenance.
2. The presence of sand or roots entering the line through a break or other damage to the line. Tree roots will seek out sources of water, such as sewer lines, and will enter even the smallest cracks in the line. Roots will inevitably clog a sewer line. Larger cracks will not only allow roots to enter but will cause sand and dirt to enter the line, blocking the flow. As dirt flows into the line, a small "sink hole" or depression appears in the ground above the break. These sink holes almost always indicate a problem with a sanitary sewer line or a storm drain, and therefore should be investigated or reported.

Where does FOG (fats, oils and grease) come from that gets into the sanitary sewer system?

Mostly from cooking oils and fats, condiments, meats and meat by-products that are disposed of down the kitchen drains and through the dishwasher drain.

What can I do to help reduce FOG?

- Pour fats, oils and greases into a can or empty jar, cool and discard it into the garbage instead of pouring it down the drain.
- Use garbage disposals sparingly. This will only grind by-products into smaller chunks that will still get stuck in the lines.
- Scrape plates into the garbage instead of the garbage disposal.
- Dry wipe greasy pans before washing them.

Plumbing Companies

Oster's Plumbing & Heating – 306-628-3356

- Sewer camera and main line auguring
- As well as all other Plumbing/Heating Services

Leader, Sk

Milltime Sewer Maintenance – 306-628-7999

- Sewer camera, sewer cleaning, roto-rooter
- As well as all other Plumbing/Heating Services

Leader, Sk

Heritage Plumbing & Heating – 693-932-7081

- Sewer Auguring
- As well as all other Plumbing/Heating Services

Leader, Sk

MorCor Heating & Cooling – 306-628-1200

- sewer camera & sewer line cleaning
- As well as all other heating/cooling and drain services

Leader, Sk

Maple Plumbing & Heating – 306-662-2666

- Sewer auguring
- As well as all other Plumbing/Heating Services

Maple Creek, Sk

Southwest Sewer Service – 306-662-7297

- Sewer line flushing and cleaning
- As well as other services

Maple Creek, Sk

Bruces Sewer Service – 403-866-2643

- Camera Inspections, hydro jet drain/sewer cleaning with or without vac truck
- As well as other services

Medicine Hat, AB

Herb's Septic Ltd – 403-504-3264

- Sewer flushing and cleaning
- As well as other services

Medicine Hat, AB

Sanatec Environmental – 403-548-7300

- Camera inspections, high pressure sewer line flushing with or without vac truck.
- As well as other services

Redcliff, AB

Select Water Hauling – Todd Hellman 403-580-7728

- Local Vac Truck
- Water Hauling...Cistern/Hot tub filling etc

Richmond, SK